



TRIAX

connecting the future



TRIAX® In Touch

Online concierge platform for the hospitality sector



Keeping you in touch
with your customers

triax.com



TRIAX

Let's stay in touch

TRIAX® In Touch is the online concierge platform helping you deliver all-in-one hospitality packages to hotels

Personalised communication is the best way to stay in touch with customers. Maintaining a lasting customer relationship requires care, attention – and a direct way to stay in touch with customer needs throughout the journey.

Introducing the TRIAX® In Touch platform, the interactive hospitality solution that offers the very best in personalised hospitality services and guest engagement.

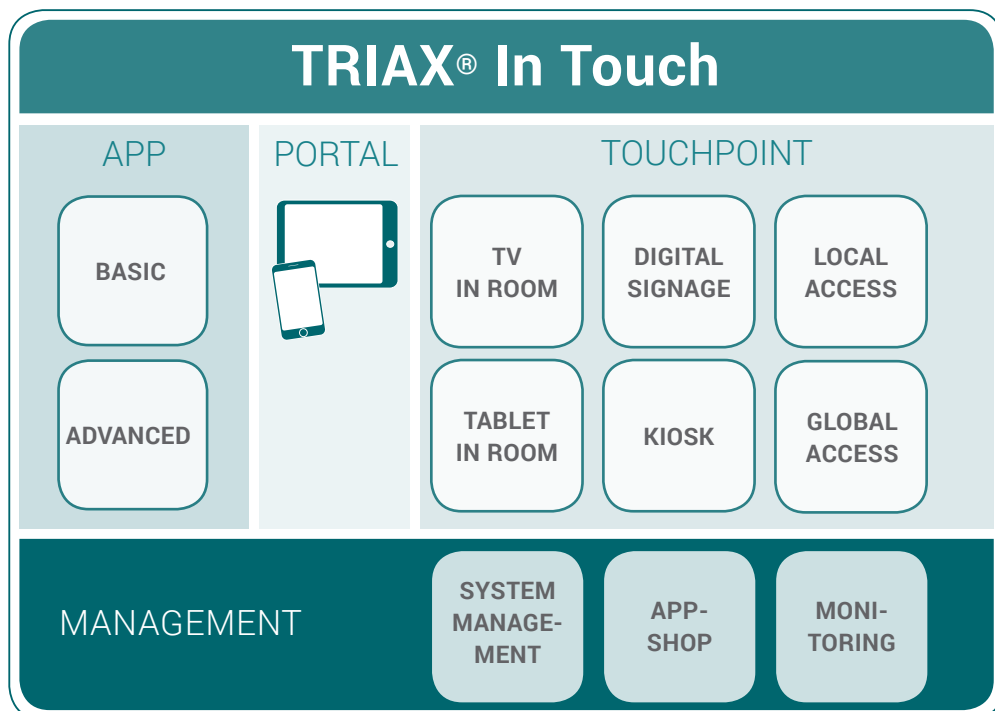
Accessible to guests wherever and however the hotel chooses, it's the personal way to build customer relationships, boosting satisfaction and revenues for you and the hotels.

Your benefits

- Single platform delivers a full hospitality package
- Fits any environment, from upgrades to new builds, from small B+B's to high end hotels
- Customisable and fully supported
- Automatic software upgrades, security and backup
- Services include training sessions, project support, SLAs and other tools

Your hotel's benefits

- A single platform from a single provider to manage a huge variety of services on various guest touchpoints
- Reach guests before, during and after their stay
- Increase RevPAR (revenue per available room)
- Responsive, flexible and scalable
- Meets evolving hotel needs, guest demands, and future technology
- No need to pay for what you don't require



Endless possibilities

Fundamental to TRIAX® In Touch is flexibility and scalability

High Speed Internet Access? Build it in. No need for VoD? Leave it out. The services you want, on the right TOUCHPOINT, at the right time. All managed in the same MANAGEMENT interface.

Services traditionally sourced from various suppliers are now consolidated under one roof. What's more, you don't pay for what you don't want.

Our infinitely customisable platform means we can help you tailor a solution to fit any need. Just get in touch and we'll be delighted to discuss the possibilities. We're your reliable partner each step of the way.

How it works

1. Select your APPs

A range of Basic and Advanced APPs are downloadable from our APP-shop.

Basic APPs include Internet-ticket, TV & Radio, Welcome, Info, Guest Messaging, Weather reports

Advanced APPs include for example Booking, Shop, Room Service, VOD, Transportation, Flight Info, Billing, News, Feedback, Surveys, Menu card, and more...

Can't find what you want? Let us develop it for you.

2. Build the PORTAL

Arrange and present APPs in the online portal that fits any screen on any device, inside or outside the hotel.

3. Display on any TOUCHPOINT

TV IN ROOM

Fixed TVs in guest rooms

TABLET IN ROOM

Fixed tablets in guest rooms

DIGITAL SIGNAGE

SoC display screens around the hotel

KIOSK

Touch display screens around the hotel

LOCAL/GLOBAL ACCESS

Access the PORTAL from any internet-connected guest device before, during or after their stay.

You can also provide guests with a fully managed internet solution, offering a variety of free and billable Wi-Fi packages

4. Administer in MANAGEMENT

SYSTEM MANAGEMENT

- Content and Touchpoints
Add, remove, configure and manage APPs, TOUCHPOINTS and PORTALS
- Internet Management
Deliver and manage a high speed, reliable Wi-Fi solution to guests with our safe and billable platform.

APP-SHOP

Browse and download from our wide range of APPs

MONITORING

24/7, year-round monitoring, security and backup on TRIAX's dedicated servers



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Headquartered in Denmark, TRIAX is an international supplier of innovative, high-tech solutions for the reception and distribution of video, audio and data signals. The company's products and solutions are used by broadcasters, cable operators, local closed networks and domestic dwelling.

TRIAX has 9 sales subsidiaries generating a turnover of approx. €90M and operates in more than 60 distributor countries. The TRIAX team consists of 350 employees and is owned Polaris Private Equity.

See www.triax.com for further info.

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